



What to Expect and Steps after Your Claim is Filed

INSURICA is here to help you navigate through your claim and the process. If at any time you need assistance, please contact your Claim Representative or your Claim Consultant indicated in this email.

- Your adjuster should contact you within 2-3 business days.
- If your adjuster has not contacted you, please contact your INSURICA Claim Representative or Claim Consultant. We will assist.
- Your adjuster may send an appraiser to inspect the damages.
- Advise your adjuster where vehicle can be inspected.
- Advise your adjuster of any known injuries and/or witnesses.
- Seek medical attention, if necessary.
- If theft or vandalism, file a police report if not already completed.
- Where coverage is afforded, you may obtain a rental vehicle before your adjuster makes contact.
- Keep in contact with your carrier adjuster and provide requested documents timely.
- Keep in contact with your INSURICA Claim Representative or Claim Consultant.
- Take photos of damages, if possible.
- You may obtain an estimate for repairs, but this is not required.
- If the claim is due to an accident, do not speak with any other parties involved if they contact you. Direct them to your insurance adjuster or your INSURICA Claim Representative or Claim Consultant.
- Do not admit fault or liability.
- Forward all documents related to this claim to your carrier adjuster.
- Contact your Claim Representative or Claim Consultant, if you experience any issues with your claim.

Contact us today to learn more about how we can help manage your loss.