



What to Expect and Steps after Your Claim is Filed

INSURICA is here to help you navigate through your claim and the process. If at any time you need assistance, please contact your Claim Representative or your Claim Consultant indicated in this email.

- Your adjuster should contact you within 2-3 business days.
- If your adjuster has not contacted you, please contact your INSURICA Claim Representative or Claim Consultant. We will assist.
- Advise your adjuster of any known property damage, injuries and/or witnesses.
- Keep in contact with your carrier adjuster and provide requested documents timely.
- Keep in contact with your INSURICA Claim Representative or Claim Consultant.
- Take photos of damages, if applicable.
- Direct all parties involved with the claim to your insurance adjuster or your INSURICA Claim Representative or Claim Consultant.
- Do not admit fault or liability.
- Do not attempt settlement with any party.
- Forward all documents related to this claim to your carrier adjuster.
- Contact your Claim Representative or Claim Consultant, if you experience any issues with your claim.

Contact us today to learn more about how we can help manage your loss.